

## Bluetooth Access Credential Instructions

You will receive an email from [notifications@wirelesscredentials.com](mailto:notifications@wirelesscredentials.com) with the subject line "Access Your Mobile Credential" when your credential is approved and issued by Chicago Executive Airport.

Please follow the instructions below to obtain your new access token to your designated gates. Upon implementation, all current 4-digit codes will be removed.

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1. **Using your mobile device**, open the email from [notifications@wirelesscredentials.com](mailto:notifications@wirelesscredentials.com) and click the 'Complete Account Setup' button below to install the ICT Protege Mobile App. Once installed, open the ICT app, your invitation code will be populated on the 'Redeem Invitation Code' screen.
  2. If the first link does not work, you can also download the App via clicking one of the links below.
    - a. [Protege Mobile on the App Store \(apple.com\)](https://apple.com)
    - b. [Protege Mobile - Apps on Google Play](https://play.google.com)
  3. Once installed, open the App and click 'Redeem Invitation Code'. Your invitation code will be listed in your specific email.
  4. After completing the sign-up process using the email your credential was mailed to, you will be able to login and view your issued credential.

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### Instructions to access gates using your mobile credential;

- 1) Upon arriving at the gate servicing your permitted area you will find the black ICT branded keypads as shown below;



- 2) Make sure the ICT – ProtegeMobile application is selected on your phone or at least running in the background. Your phone's Bluetooth is also required to be on for this system to work.



- 3) Depending on your desired settings, you can touch the card reader with your phone or briskly shake your phone to trigger the access control system.
- a. The **green** light on the keypad will illuminate if access is granted and the phone will vibrate signaling a valid entry
  - b. A **red** light on the keypad signals a denied entry.

